

Customer Spotlight

ANDRUS CHILDREN'S CENTER

Non-Profit Organization Increases Productivity with AvidXchange

Andrus Children's Center is a children-centered non-profit organization, helping families achieve healthy, stable lives. Their Yonkers, NY-based team drastically increased productivity by automating payment processes with AvidXchange.

Challenge: Outdated Processes Creating Inefficiencies & Consuming Time

Vicki Gobin, Financial Disbursement Analyst at Andrus, says outdated processes were eating up the team's time. Plus, they were experiencing inefficiencies and human errors within the accounts payable (AP) department because of the manual process of pushing paper. To make matters worse, those daily challenges were magnified during their monthly close.



"I started with Andrus about 10 years ago, and we were just doing everything exponentially slower with paper."

- Vicki Gobin, Financial Disbursement Analyst at Andrus

She often had to stop everything she was doing to finalize invoices and chase down approvals. It was clear something had to change for the sake of the organization and the team.

Solution: Automating processes with AvidXchange

While Gobin recognized the dire need to automate these tedious tasks, she took the time to find a solution that would work seamlessly with their existing accounting software; AvidXchange was the perfect choice. With the complete integration between their accounting system and AvidXchange, the Andrus team realized an easy, fast and secure way to process invoices and make electronic payments--giving them back their valuable time and eliminating manual errors.

Results: Time Savings and Increased Productivity

The Andrus team began to reap the benefits of AP automation almost immediately. Prior to working with AvidXchange, Gobin says roughly 40% of the AP department's time was dedicated to receiving invoices and entering them into their accounting system.

"Now I can say we spend exponentially less time than that, more like 5-10% on any manual tasks."

- Vicki Gobin, Financial Disbursement Analyst at Andrus

Automation has not only helped Andrus maximize efficiency, but it has also improved individual roles within the organization. Thanks to her new-found focus on strategic endeavors, Gobin received a promotion, and is now the soul administrator for the AvidXchange program.

Gobin recommends AP automation to any business struggling to collect and organize invoices. No longer tied to time-consuming manual work, she and the rest of the team can focus on empowering families and improving the lives of children in need.

